

Understanding Grievances

Wherever you work you will run into employees with grievance issues, so it is vital to have a good understanding of the grievance process.



Course Overview

Sometimes things go wrong at work and you need to submit a grievance about a situation or incident. Our Understanding Grievances course is designed to give your employees an understanding of what grievance resolution is, informal and formal ways to resolve grievances, and the key principles and ways to support the grievance resolution process.

Key Learning Points

- Understanding what grievance resolution is.
- Learn about formal and informal ways of grievance resolution.
- Know when to submit a grievance.
- The key principles of grievance resolution.
- Ways to support the grievance resolution process.

Learn More



Technical Requirements



Guide Pricing

1+ Licenses £29 per learner

11+ Licenses £25 per learner

21+ Licenses £20 per learner

51+ Licenses £15 per learner

101+ Licenses £10 per learner

*guide prices are per learner, per year

For 150+ learners, please contact us for a quote by telephone or email:

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