

Effective Questioning

Developing strong and effective questioning skills is a vital component of overall communication competency.



Course Overview

Effective questioning skills are an essential part of communication. Being able to ask questions effectively is particularly relevant for customer service personnel, other front-line workers, managers, and team leaders. In this course, you will learn more about question types and when to use them. You will answer questions to see how your current knowledge compares with best practice as you work through the course.

Key Learning Points

- Understand your current level of knowledge around effective questioning skills.
- Know why questioning skills are important.
- Understand questioning types.
- Understand when to use specific questioning types.
- Understand effective questioning best practices.

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[Technical Requirements](#)


Guide Pricing

1+ Licenses	£29 per learner
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